

AL3. INDIVIDUAL OUTCOMES

Content:	Illawarra Aboriginal Corporation Policies and Procedures
Version:	1.0
Section:	Ability Links
Applies To:	Board, Management and Staff of all IAC Ability Links Services
Date:	August 2014 (Review August 2017)

Background and Purpose

The IAC's Ability Links policies articulate our aims, goals and philosophies in providing services for people with disability, their families and their carers. They explain how the Illawarra Aboriginal Corporation works with its staff, carers and other agencies to ensure that people with disability, their families and their carers are afforded the best and most appropriate care and that we meet all of the requirements of Family and Community Services - Ageing Disability and Home Care.

Principle

The Illawarra Aboriginal Corporation recognises and understands the importance of promoting a person-centred approach to service delivery whereby individuals lead and direct their services and supports based on their strengths, needs and aspirations.

The IAC is committed to working with ADHC in an open and positive manner to ensure that we use and promote a person-centred approach to service planning, delivery and review.

Our Commitment

The IAC will:

- work together with an individual and, with consent, their family, friends, carer or advocate to identify their strengths, needs and life goals
- plan, provide and review our service and supports based on individual choice and in collaboration with an individual and, with consent, their family, friends, carer or advocate.
- plan, deliver and regularly review services or supports against measurable life outcomes.
- plan and deliver services and supports in response to diversity including disability, age, gender, culture, heritage, language, faith, sexual identity, relationship status, and other relevant factors
- collaborate with other service providers in planning service delivery and to support internal capacity to respond to diverse needs

COMPLIANCE

This policy complies with:

- Disability Services Act 1993
- National Standards for Disability Services

REFERENCES

This policy should be read with:

- National Standards for Disability Services- Standard 3– Individual Outcomes