

A20. DISABLED PERSONS ADDITIONAL RIGHTS

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Section:	Home Care
Applies To:	Board, Management and Staff of all IAC Home Care Services
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Rights

As a client with a disability I have the following additional rights:

- to respect for my human worth and dignity
- to live in and be part of the community
- to realise my individual capacities for physical, social, emotional and intellectual development
- to services which will support me attaining a reasonable quality of life
- to choose their own lifestyle and to have access to information, provided in a manner appropriate to my disability and cultural background, necessary to allow informed choice
- to participate in the decisions which affect my life
- to receive services in a manner which results in the least restriction of my rights and opportunities
- to pursue any grievance in relation to services without fear of the services being discontinued or recrimination from service providers
- to protection from neglect, abuse and exploitation

Our Commitment

The IAC will ensure that:

- we focus on the achievement of positive outcomes for persons with disabilities, such as increased independence, employment opportunities and integration into the community
- the conditions of the everyday life of persons with disabilities are the same as, or as close as possible to, norms and patterns which are valued in the general community we form part of local coordinated service systems and other services generally available to members of the community, wherever possible
- we meet the individual needs and goals of the clients with disabilities
- we meet the needs of persons with disabilities who experience an additional disadvantage as a result of their gender, ethnic origin or Aboriginality

Our Commitment (cont)

The IAC will ensure that:

- we promote recognition of the competence of, and enhance the image of, persons with disabilities
- we promote the participation of persons with disabilities in the life of the local community through maximum physical and social integration in that community
- no single organisation providing services exercises control over all or most aspects of the life of a person with disabilities
- we are accountable to persons with disabilities who use our services, the advocates of those persons, the State and the community generally for the provision of information from which the quality of those services can be judged
- we provide opportunities for persons with disabilities to reach goals and enjoy lifestyles which are valued by the community generally and are appropriate to their age
- persons with disabilities participate in the decisions that affect their lives
- that persons with disabilities have access to advocacy support where necessary to ensure adequate participation in decision-making about the services they receive
- we recognise the importance of preserving the family relationships and the cultural and linguistic environments of persons with disabilities
- appropriate avenues exist for persons with disabilities to raise and have resolved any grievances about services, and to ensure that a person raising any such grievance does not suffer any reprisal
- we provide persons with disabilities with, and encourage them to make use of, avenues for participating in the planning and operation of services and programs which they receive and to provide opportunities for consultation in relation to the development of major policy and program changes
- we respect the rights of persons with disabilities to privacy and confidentiality